

Education Technology Insurance (Accidental Damage & Theft) – most commonly asked insurance-related questions

Q Is there an excess for successful claims?

A There is no excess.

Q What risks does the cover include?

A The cover includes accidental Damage, theft, flood damage, fire damage, malicious damage.

Q Is worldwide cover included?

A Worldwide cover up to 90 days in a 12 month period is included.

Q After a successful claim does the insurance need to be reinstated?

A Insurance is automatically reinstated after a successful claim

Q Is loss covered?

A No, loss is not covered; this includes devices that go missing from an unlocked or unattended classrooms.

Q Are accesories such as cases, power cables, stylus, external keyboards, etc, covered?

A No, cover is for the device itself only.

Q Is there a limit to the number of successful claims?

A Yes, a maximum of 2 successful claims within the first 12 months may be made, and 3 successful claims over the duration of the scheme (if device being used as a 1:1 device).

Q Who the policy holder?

A The school is the named policy holder, students are 'authorised users'.

Q Must the device be kept in its case?

A The device must be kept in an Burnetts approved case at all times (the case will be supplied with the device).