

Langley Grammar School

Examination Results Support

- A guide for Parents



When are the results days?

- Year 11 - Thursday 24th August 2023
- Years 12 and 13 - Thursday 17th August 2023

What we, the school, will do:

- Collate the results for all students from the different examination boards. These results cannot be released, across the whole country, until 8am on Results Day.
- On Results Day, an email with their results is sent to students automatically via the InTouch system.
- Please note there are many schools that will follow the same process using the same software systems. Server traffic will be higher than normal, and this can sometimes result in delays to emails being sent.

What we can also do to support:

Make use of:

- The examination board's 'Enquiries About Results' service, if you want to
 - get a copy of the marked exam scripts;
 - request a review of marking of your question paper.
- Please contact the exams office if you want to use these services. You can find more information, including a Review of marking form on the LGS Website ([Teaching & Learning > General examinations information > Enquiries about Results](#)). Deadlines are indicated on the website, and on the form. Payment must be made on ParentPay before the form is process.
- Note: There is an administration fee levied by the awarding bodies and school for these services. Please see the school website for more details. The school will prioritise requests for reviews of marking for students seeking university places. All other requests are likely to be dealt with the start of the new academic year.

Students can contact:

- ...the school's Exams Officer (Mrs Muckley) to get details of component results. Priority will be given to students who need this information to secure a university place, or for an associated request for review of marking.
- ...the school - to talk to members of the pastoral team, particularly in the Sixth Form.

- ...subject teams, in September – to look at downloaded papers and understand the marks that have been awarded. In some cases, subject teachers might be able to advise about the likelihood that a review of marking could change the exam grade.

Please note

- Mrs Muckley is available via email: exams@lgs.slough.sch.uk. She will be working from Thursday 17th August until Tuesday 29th August between 9am-3pm. Emails will only be responded to within these times.
- The Exams officer cannot deal with questions about Sixth Form entry or University applications.
- Examination results belong to the student and not the parent. Therefore, we would normally expect students themselves to be involved in any discussions with the school about their results.

What else you can do without the school's support:

- Check grade boundaries using the raw scores and the resources available on the examination boards' websites.
- For Sixth Form only, you can also contact the UCAS Exam Results Helpline – 0800 100 900.
- For year 11 students, you can find out more information about Sixth Form entry from the LGS Website ([> Admissions > General Information > Sixth Form > Admissions](#))

Finally, please note:

- Our staff work extremely hard to provide the information that students or their parents' request. They understand the pressure that is created by receiving exam results; many are parents themselves. However, we will not tolerate any behaviour from parents or students which is rude, abusive, or unnecessarily demanding. Please take care in your conversations, emails, and phone messages to keep a professional, positive, and helpful tone.